



PATENT

Customer No. 22,852

Attorney Docket No. 06502.0443

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Jakob NIELSEN) Group Art Unit: 2153.
Application No.: 08/865,962)
Filed: May 30, 1997)
For: LATENCY-REDUCING BANDWIDTH-) RECEIVED
PRIORITYZATION FOR NETWORK)
SERVERS AND CLIENTS) APR 11 2003

Commissioner for Patents
Washington, D.C. 20231

Technology Center 2100

Sir:

CHANGE OF CUSTOMER NUMBER AND CORRESPONDENCE ADDRESS

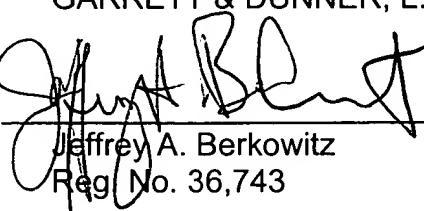
Effective immediately, please make the following changes concerning all future correspondence with respect to the above-identified patent application:

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Dated: 4/10/03